GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:275
ANSWERED ON:23.11.2006
CASES OF IRREGULARITIES AGAINST CONTRACTORS
Singh Shri Suraj

Will the Minister of RAILWAYS be pleased to state:

(a) whether a number of cases of irregularities against major contractors of Indian Railway Catering and Tourism Corporation (IRCTC) lying pending in the Vigilance department;

(b) if so, the details and present status thereof;

(c) the details of major service providers/contractors of IRCTC which have been allotted the work of catering and bed-rolls for five or more mail/express trains; and

(d) the details of the complaints received against the contractors of IRCTC and the action taken against the same during the last three years?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI R.VELU)

(a) & (b) Thirteen cases regarding overcharging and irregularities in award of contracts, against major contractors of Indian Railway Catering and Tourism Corporation (IRCTC) are under investigation with IRCTC and Zonal Railways.

(c) : A statement is attached.

(d) : 48 complaints, which include both vigilance and non- vigilance complaints, regarding overcharging, irregularities in award of contracts and providing sub-standard meals were received against contractors of IRCTC during the last three years. Fines were imposed on two contractors and administrative action was taken in four cases.

STATEMENT REFERRED TO IN REPLY TO PART (c) OF UNSTARRED QUESTION NO. 275 BY SHRI SURAJ SINGH TO BE ANSWERED IN LOK SABHA ON 23.11.2006 REGARDING CASES OF IRREGULARTIES AGAINST CONTRACTORS

(c) No licensee is providing Bedrolls in five or more trains.

S.No.	Name of Licensee providing providing Catering Services in 05 or more trains
1.	M/s R.C. Goel
2.	M/s Ambuj Hotels & Real Estate Pvt. Ltd.
3.	M/s Arenco Catering
4.	M/s Roop Caterers
5.	M/s Bharat Catering Corporation
6.	M/s Boon Catering Co. (P) Ltd.
7	M/s C.K.K Catering Services
8.	M/s Doon's Caterers
9.	M/s R.K. Agarwal
10.	M/s Food World
11.	M/s Hakmi Chand & Sons
12.	M/s KMA Caterers
13.	M/s Mahesh H Caterers
14.	M/s Our's Aarya Bhawan
15.	M/s P.K. Shefi
16.	M/s Poorvanchal Caterers
17.	M/s R.K. Enterprises